

ACN Pacific (AU time)

Customer Service

Webchat: www.acnpacific.com/contact

Enquiry form: www.acnpacific.com/contact

Phone: 1300 881 778

9:00am - 6:00pm AEST/AEDT Mon to Fri

Technical Support

Phone: 1300 881 778

9:00am - 7:00pm AEST/AEDT Mon to Fri

10:00am - 6:00pm AEST/AEDT Sat

Sunday - closed

IBO Support

Webchat: www.acnpacific.com/contact

Enquiry form: www.acnpacific.com/contact

9:00am - 6:00pm AEST/AEDT Mon to Fri

Phone: 1300 767 226

ACN Pacific (AU + NZ)

Marketing: comms@acnpacific.com.au

Events: events@acnpacific.com.au

Compliance: compliance@acnpacific.com.au

ACN Pacific (NZ)

Customer Service

Enquiry form: www.acnpacific.com/nz/contact

11:00am - 8:00pm NZST/NZDT Mon to Fri

IBO Support

Enquiry form: www.acnpacific.com/nz/contact

Webchat: www.acnpacific.com/nz/contact

11:00am - 8:00pm NZST/NZDT Mon to Fri

ADT Security (NZ)

Email Support: support@energyclubnz.com

Phone Support: 0800 111 238

Outside NZ: +64 9 635 0600

Vodafone

Dedicated ACN Vodafone Sales Line 1300 365 898

Hours: 8:00am - 8:00pm AEST/AEDT Mon to Wed

8:00am - Midnight AEST/AEDT Thurs to Fri

8:30am - 9:00pm AEST/AEDT Sat

9:30am - 9:00pm AEST/AEDT Sun

Please note:

- If your customer uses any other number for ordering Vodafone services you are likely to lose your customer.
- When your customers are due to renew their contract please direct them to your Personal IBO Website or use 1300 365 898.
- If your customers renew through their Vodafone App or online, you will lose the customer as well.

Sphere

Sales: 1800 875 292 - Select option 1

Customer Service: 1800 875 292 - Select option 3

Technical Support: 1800 875 292 - Select option 4

Hours: 8am - 6pm AEST/AEDT Mon to Fri

ADT Security

Sales: www.acnpacific.com/security

Support: 131 238

MyNetFone

Sales: 1300 119 140

Customer Service: 1300 887 899

Hours: 8:00am - 6:00pm AEST/AEDT Mon to Fri