

Thank you for taking the time to complete this survey to help your ACN Independent Business Owner find the best offers for you. ACN is the world's largest direct seller of telecommunications and essential services.



Product and service availability vary based on geographic location. See your Personal IBO Website for more details.

Customer Information

Name _____ Date _____

Business name _____

Position title _____ Industry _____

How many years has the business been trading? _____ Number of employees _____

Business address _____

Suburb _____ State _____ Postcode _____

Email _____ Phone _____

1. Mobile Services

Current provider _____ How many mobile phone services are on the business account? _____

What is the approximate total monthly bill (incl. all mobile services \$ _____ What is the contract end date? (if applicable) _____

Does your business currently supply handsets to employees? ☐ Yes ☐ No

If yes, do all or some employees need new handsets? ☐ All ☐ some If some, how many? _____

What is the business' preferred mobile phone handset: ☐ Android ☐ Apple ☐ Other ☐ No preference

What is most important to the business? ☐ Data ☐ International Calls ☐ Handset ☐ Call inclusions

Does your business currently have/use a tablet/iPad? ☐ Yes ☐ No If yes, do the tablets/iPads take SIM cards? ☐ Yes ☐ No

2. Broadband

Current provider _____ What is the approximate monthly spend \$ _____ Is your premise nbn™ ready? ☐ Yes ☐ No

What type of service does your business currently have? ☐ ADSL ☐ Naked DSL ☐ Mobile Broadband ☐ nbn™ ☐ Cable ☐ Wireless

Monthly data inclusion? _____ Monthly data usage? (approximately) _____ What is the broadband speed? _____

What is the end date of the contract? (if applicable) _____ Would your business like to register their interest for nbn™? ☐ Yes ☐ No

3. Business Phone Service

Current provider _____ Primary phone number _____

What is the approximate total monthly spend \$ _____ Bundled with broadband? ☐ Yes ☐ No If yes, total bill \$ _____

What is the end date of the contract? (if applicable) _____ Does your business currently use a PABX system? ☐ Yes ☐ No

How many phones? _____ Do you have a Fax? ☐ Yes ☐ No

What type of unlimited calls interest you? ☐ Local ☐ National ☐ International ☐ Mobile ☐ SMS from computer

4. Energy

Current services? ☐ Electricity ☐ Gas ☐ Solar Current Provider(s) _____

Approximately how much is the quarterly bill for the business? Electricity \$ _____ Gas \$ _____

Is the business currently receiving any discounts? ☐ Yes ☐ No If yes, what are the discounts? Electricity _____% Gas _____%

Is the business locked into a contract? ☐ Yes ☐ No If yes, what is the end date of the contract? _____

5. Payment Processing

Do you accept Credit Cards? ☐ Yes ☐ No ☐ I plan to

Average payment size \$ _____ Do you process over \$10,000 per month? ☐ Yes ☐ No

I accept payments:

- ☐ Face to face, in store
- ☐ Through my company website
- ☐ On the go, mobile
- ☐ Manually key entering

Privacy Statement: Your ACN IBO practices permission marketing and warm marketing techniques (In accordance with the Australian and New Zealand Direct Selling Association's Codes of Practice). The personal information collected by this questionnaire and held by your ACN IBO may include your name, address, telephone/mobile numbers and email address, as well as information relating to how you use telecommunications and energy products and services. This information permits your ACN IBO to provide you with information that may be of use to you concerning ACN products and services. Your ACN IBO may use the personal information for the following purposes; providing information relating to ACN telecommunications and energy products and/or services, and contacting you regarding ACN products and services. In addition, your ACN IBO may use your personal information for purposes related to those described above, which comply with the terms and conditions of their ACN IBO agreement and for purposes that would be reasonably expected by you. Please note that your ACN IBO will take all reasonable steps to ensure that the personal information they collect, is accurate, complete, up-to-date, stored in a secure environment and protected from unauthorised access, modification or disclosure.