conXXion | Home Services Survey

pacificcompass.com.au

Thank you for taking the time to complete this survey to help your Conxxion Independent Business Owner find the best offers for you. Conxxion is the Australia's largest direct seller of telecommunications and essential services.

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Product and service availability vary based on geographic location. See your Personal IBO Website for more details.

Customer Information

Name _____ Date _____

Residential address _____

Suburb _____ State _____ Postcode _____

Email _____ Phone (mob) _____

Do you currently receive your bills electronically? ☐ Yes ☐ No If no, would you like to? ☐ Yes ☐ No

1. Mobile Services

Current provider _____ How many mobile phone services are in your household? _____

Monthly bill is approximately $ _____ What is the end date of your contract? (if applicable) _____

What type of mobile contract term interests you: ☐ Month-to-month ☐ 12 month contract ☐ 24 month contract ☐ Pre-paid ☐ Not sure

Do you need a new handset? ☐ Yes ☐ No

What is your preferred mobile phone handset: ☐ Android ☐ Apple ☐ Other ☐ No preference

What is the data inclusion on your current plan? _____ Is this sufficient? ☐ Yes ☐ No

Do you call Internationally / would you be interested in International call inclusions? ☐ Yes ☐ No

2. Broadband Internet

Current provider _____ Monthly bill is approximately $ _____ Is your address nbn™ ready? ☐ Yes ☐ No

Monthly data usage is approximately _____ Is this sufficient? ☐ Yes ☐ No

Type of service you currently have? ☐ ADSL ☐ Naked DSL ☐ Mobile Broadband ☐ nbn™ ☐ Cable ☐ Wireless

What is the end date of your contract? (if applicable) _____ I would like to register my interest for nbn™ ☐

3. Mobile Broadband

Current provider _____ Monthly bill is approximately $ _____

What is the data inclusion on your current plan? _____ What is the end date of your contract? (if applicable) _____

Type of mobile broadband I am interested in: ☐ Mobile WiFi ☐ Tablet/iPad ☐ SIM only

Do you currently have a tablet/iPad? ☐ Yes ☐ No If yes, does your tablet/iPad take a SIM card? ☐ Yes ☐ No

If no, would you be interested in taking up a new tablet/iPad on a plan? ☐ Yes ☐ No

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4. Energy

Current services? ☐ Electricity ☐ Gas ☐ Solar Current Provider(s) _____

How much is your current quarterly bill? Electricity $ _____ Gas $ _____

Are you currently receiving any discounts? ☐ Yes ☐ No If yes, what is your discount? Electricity _____% Gas _____%

Are you locked into a contract? ☐ Yes ☐ No If yes, what is the end date of your contract? _____

Privacy Statement: Your Conxxion IBO practices permission marketing and warm marketing techniques (In accordance with the Australian Direct Selling Association's Codes of Practice). The personal information collected by this questionnaire and held by your Conxxion IBO may include your name, address, telephone/mobile numbers and email address, as well as information relating to how you use telecommunications and energy products and services. This information permits your Conxxion IBO to provide you with information that may be of use to you concerning Conxxion products and services. Your Conxxion IBO may use the personal information for the following purposes; providing information relating to Conxxion telecommunications and energy products and/or services, and contacting you regarding Conxxionproducts and services. In addition, your Conxxion IBO may use your personal information for purposes related to those described above, which comply with the terms and conditions of their Conxxion IBO agreement and for purposes that would be reasonably expected by you. Please note that your Conxxion IBO will take all reasonable steps to ensure that the personal information they collect, is accurate, complete, up-to-date, stored in a secure environment and protected from unauthorised access, modification or disclosure.

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