

Thank you for taking the time to complete this survey to help your ACN Independent Business Owner find the best offers for you. ACN is the world's largest direct seller of telecommunications and essential services.



mate.

amaysim

sumo



TRUVI
lifestyle

honey

Product and service availability vary based on geographic location. See your Personal IBO Website for more details.

Customer Information

Name _____ Date _____
Residential address _____
Suburb _____ State _____ Postcode _____
Email _____ Phone (mob) _____
Do you currently receive your bills electronically? ☐ Yes ☐ No If no, would you like to? ☐ Yes ☐ No

1. Mobile Services

Current provider _____ How many mobile phone services are in your household? _____
Monthly bill is approximately \$ _____ What is the end date of your contract? (if applicable) _____
What type of mobile contract term interests you: ☐ Month-to-month ☐ 12 month contract ☐ 24 month contract ☐ Pre-paid ☐ Not sure
Do you need a new handset? ☐ Yes ☐ No
What is your preferred mobile phone handset: ☐ Android ☐ Apple ☐ Other ☐ No preference
What is the data inclusion on your current plan? _____ Is this sufficient? ☐ Yes ☐ No
Do you call Internationally / would you be interested in International call inclusions? ☐ Yes ☐ No

2. Broadband Internet

Current provider _____ Monthly bill is approximately \$ _____ Is your address nbn™ ready? ☐ Yes ☐ No
Monthly data usage is approximately _____ Is this sufficient? ☐ Yes ☐ No
Type of service you currently have? ☐ ADSL ☐ Naked DSL ☐ Mobile Broadband ☐ nbn™ ☐ Cable ☐ Wireless
What is the end date of your contract? (if applicable) _____ I would like to register my interest for nbn™ ☐

3. Mobile Broadband

Current provider _____ Monthly bill is approximately \$ _____
What is the data inclusion on your current plan? _____ What is the end date of your contract? (if applicable) _____
Type of mobile broadband I am interested in: ☐ Mobile WiFi ☐ Tablet/iPad ☐ SIM only
Do you currently have a tablet/iPad? ☐ Yes ☐ No If yes, does your tablet/iPad take a SIM card? ☐ Yes ☐ No
If no, would you be interested in taking up a new tablet/iPad on a plan? ☐ Yes ☐ No

4. Energy

Current services? ☐ Electricity ☐ Gas ☐ Solar Current Provider(s) _____

How much is your current quarterly bill? Electricity \$ _____ Gas \$ _____

Are you currently receiving any discounts? ☐ Yes ☐ No If yes, what is your discount? Electricity _____% Gas _____%

Are you locked into a contract? ☐ Yes ☐ No If yes, what is the end date of your contract? _____

5. Travel Club

<p>Do you currently have a Travel Club membership?</p> <p style="padding-left: 40px;"><input type="checkbox"/> Yes - please answer below questions</p> <p>Who is your current membership with? _____</p> <p>Monthly membership fee is approximately \$ _____</p> <p>Are you locked into a contract?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, what date does your membership expire? _____</p> <p>Would you be interested in learning more about the benefits of a new travel club?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p style="text-align: right;"><input type="checkbox"/> No - please answer below questions</p> <p>How often do you usually travel either within Australia or Overseas?</p> <p><input type="checkbox"/> Every month <input type="checkbox"/> Every 2 months</p> <p><input type="checkbox"/> Twice per year <input type="checkbox"/> Once per year</p> <p><input type="checkbox"/> Never</p> <p>Tick any of the below boxes which you are interested in:</p> <table border="0"> <tr> <td><input type="checkbox"/> Holidays in Australia</td> <td><input type="checkbox"/> Holidays overseas</td> </tr> <tr> <td><input type="checkbox"/> Deals on flights</td> <td><input type="checkbox"/> Deals on accommodation</td> </tr> <tr> <td><input type="checkbox"/> Hotel credits</td> <td><input type="checkbox"/> Access to a personal travel agent</td> </tr> <tr> <td><input type="checkbox"/> Booking entertainment and experiences</td> <td><input type="checkbox"/> Access to VIP airport lounges</td> </tr> <tr> <td><input type="checkbox"/> Flight accident insurance</td> <td><input type="checkbox"/> Medical assistance while overseas</td> </tr> </table> <p>Other _____</p> <p>Would you be interested in learning about the benefits of travel club membership?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<input type="checkbox"/> Holidays in Australia	<input type="checkbox"/> Holidays overseas	<input type="checkbox"/> Deals on flights	<input type="checkbox"/> Deals on accommodation	<input type="checkbox"/> Hotel credits	<input type="checkbox"/> Access to a personal travel agent	<input type="checkbox"/> Booking entertainment and experiences	<input type="checkbox"/> Access to VIP airport lounges	<input type="checkbox"/> Flight accident insurance	<input type="checkbox"/> Medical assistance while overseas
<input type="checkbox"/> Holidays in Australia	<input type="checkbox"/> Holidays overseas										
<input type="checkbox"/> Deals on flights	<input type="checkbox"/> Deals on accommodation										
<input type="checkbox"/> Hotel credits	<input type="checkbox"/> Access to a personal travel agent										
<input type="checkbox"/> Booking entertainment and experiences	<input type="checkbox"/> Access to VIP airport lounges										
<input type="checkbox"/> Flight accident insurance	<input type="checkbox"/> Medical assistance while overseas										

6. Home Insurance

Current policy? ☐ Landlord ☐ Contents ☐ Home Current Insurer(s) _____

How long have you been with your current insurer? _____

Privacy Statement: Your ACN IBO practices permission marketing and warm marketing techniques (In accordance with the Australian and New Zealand Direct Selling Association's Codes of Practice). The personal information collected by this questionnaire and held by your ACN IBO may include your name, address, telephone/mobile numbers and email address, as well as information relating to how you use telecommunications and energy products and services. This information permits your ACN IBO to provide you with information that may be of use to you concerning ACN products and services. Your ACN IBO may use the personal information for the following purposes; providing information relating to ACN telecommunications and energy products and/or services, and contacting you regarding ACN products and services. In addition, your ACN IBO may use your personal information for purposes related to those described above, which comply with the terms and conditions of their ACN IBO agreement and for purposes that would be reasonably expected by you. Please note that your ACN IBO will take all reasonable steps to ensure that the personal information they collect, is accurate, complete, up-to-date, stored in a secure environment and protected from unauthorised access, modification or disclosure.