

Why has the Sydney International Event been cancelled?

On the advice of the Australian Prime Minister and the Australian Federal Government surrounding COVID-19, the Sydney International Event has been cancelled to protect the health and safety of our Independent Business Owners, staff and guest speakers.

What will happen to my ticket?

Any tickets you purchased for the Sydney International Event will be transferred to the next scheduled International Event which will take place in Brisbane, 26-27 of September 2020.

Will I still be recognised?

Of course! We understand how important recognition is to all IBOs. Therefore, any IBOs that were going to be recognised at the Sydney International Event will still be recognised at the Brisbane International Event in September.

I had tickets to the Leadership Meeting and/or VIP Seats, what will happen with these?

More information on this will be announced in the coming weeks.

Are the announcements from the event going to be announced virtually?

Yes. We will provide virtual training sessions via Zoom in the coming weeks. The first call will take place 25 March with Co-Founder, Mike Cupisz and ACN Pacific Managing Director, Gerard Frack. There will be more information on this call during the week.

Are you including the Social Sharing topic in these training calls?

Yes. While we are unable to deliver the new Social Sharing topic in a format in which we had hoped, Senior Vice President, Michael Crowder will present this to you on one of the training calls in the coming weeks.

What will happen with Office Tours and meetings scheduled at Head Office?

We will be taking a pause on Office Tours and meetings to focus our efforts on supporting you in the current environment. We will use this time to carefully plan our next set of actions to ensure that we provide the best possible experience for you at the Brisbane International Event.

I booked flights and accommodation. What will happen with them?

We advise getting in touch with your travel agent as soon as possible to cancel or transfer your flights and/or accommodation to the Brisbane Event in September. As flights and accommodation fall under personal expenses, we are unable to cover the cost of cancellation or amendment to your travel itinerary.

Will Co-Founder Mike Cupisz, guest speakers, Art Napolitano and Michael Crowder still be coming to Sydney?

Unfortunately, not on this occasion. With increasing number of imposed travel restrictions at short notice and in following the advice of the Australian Government to reconsider unessential overseas travel, we have decided to postpone Mike, Art and Michael's visit to Sydney. As much as Mike, Art and Michael are disappointed that they won't be able to train you on stage and in person, they look forward to taking part in the Brisbane International Event.

I had team meetings booked during the event weekend. Will these still go ahead?

As team leader and event organiser, the decision to proceed or postpone your event is yours to make. We advise communicating your decision as soon as possible to your teams. If your team meeting will be attended by more than 500 people, in line with the Australian Government's advice, we recommend you reconsider the timing of your team meeting.

Am I still able to purchase the new 8th edition of the Aspire Magazine?

Absolutely! We will launch the newest Aspire Magazine as soon as possible, in both digital and hard copy, so keep your eyes peeled on ACN Pacific's Facebook page in the coming weeks.

Am I still able to purchase discounted ACN merchandise?

Definitely. All discounted ACN merchandise items are available for you to buy online. Head to the [Success Store](#) to purchase your items now.

Any other questions:

If there is an urgent matter you wish to discuss regarding the Sydney International Event, please contact [IBO Support](#) and the team will respond accordingly. Thank you for your understanding during this unstable time.