

## Contents

<b>Honey Insurance Strive For 5</b> .....	2
1. What is the Honey Insurance Strive for 5 Promotion?.....	2
3. How do I qualify for the Strive for 5 Promotion?.....	2
4. What are qualifying customer quotes?.....	2
5. How are the Prezzy gift cards awarded?.....	2
6. Where can I redeem the Prezzy gift card?.....	2
7. Can the terms and conditions of the promotion change?.....	2
8. How will I know if I qualify for the promotion?.....	2
9. What happens if a qualifying customer quote is determined to be invalid?.....	2
10. When does the Strive for 5 promotion end?.....	2
<b>amaysim Strive For 20</b> .....	2
1. What is amaysim Strive for 20?.....	2
2. How do I qualify for amaysim Strive For 20?.....	2
3. How do I find out which amaysim Mobile services have qualified for amaysim Strive For 20?.....	3
4. Why can't I see which amaysim Mobile services have qualified for amaysim Strive For 20 in my Personal Customer List (PCL)?.....	3
5. I have 20 amaysim Mobile services in my PCL. Why haven't I qualified?.....	3
6. The amaysim Mobile service is showing as 'active' in my PCL. Why isn't it counting towards amaysim Strive For 20?.....	3
7. How do I find out if I have qualified for amaysim Strive For 20?.....	3
8. How do I nominate the amaysim Mobile service to which I would like the credit applied?.....	3
9. Can I nominate someone else's amaysim Mobile service to receive the credit?.....	3
10. How do I change the amaysim Mobile service to which my credit is applied?.....	3
11. When will I receive my credit on my amaysim Mobile service?.....	3
12. Which amaysim mobile plans count towards the amaysim Strive For 20 promotion?.....	3
<b>MATE Strive For 5</b> .....	4
1. What is MATE Strive for 5?.....	4
2. How do I qualify for MATE Strive for 5?.....	4
3. How do I find out which MATE services have qualified for MATE Strive for 5?.....	4
4. I have 5 MATE services in my PCL. Why haven't I qualified?.....	4
5. The MATE service is showing as 'active' in my PCL. Why isn't it counting towards MATE Strive for 5?.....	4
6. How do I find out if I have qualified for MATE Strive for 5?.....	4
7. How do I nominate the MATE account to which I would like the credit applied?.....	4
8. Can I nominate someone else's MATE account to receive the credit?.....	4
9. When will I receive my credit on my MATE Mobile or Broadband account?.....	4
10. Which MATE services count towards the MATE Strive for 5 promotion?.....	4

## Honey Insurance Strive For 5

### 1. What is the Honey Insurance Strive for 5 Promotion?

The Honey Insurance Strive for 5 Promotion provides eligible Conxxion Independent Business Owners (IBOs) with a \$50 Prezzy gift card when they refer 5 qualifying customer quotes to Honey in a calendar month. A maximum of 1 gift card per IBO per month can be issued. [T&Cs](#).

### 2. Who is eligible to participate in the Strive for 5 Promotion?

To be eligible, you must be an accredited Conxxion IBO in good standing with Conxxion and Honey Insurance. You must have completed the Conxxion Customer Acquisition Code (CAC) accreditation training and be accredited to refer Honey Insurance.

### 3. How do I qualify for the Strive for 5 Promotion?

To qualify, you must refer 5 new customers that obtain a Honey Insurance quote and leave their details in a single calendar month, starting from 1st July 2023.

### 4. What are qualifying customer quotes?

Qualifying customer quotes are new quotes acquired by the IBO for Honey Insurance after 1st July 2023. These quotes must be obtained through the IBO's Personal IBO Website or the Honey Insurance Conxxion IBO unique link, providing at least an email and phone number. Existing addresses insured with Honey and customers previously referred by an Conxxion IBO to Honey are excluded.

### 5. How are the Prezzy gift cards awarded?

For every 5 qualifying customer quotes referred in a calendar month, the referring Conxxion IBO will receive a \$50 Prezzy gift card. Only one referral per insured address qualifies. The gift cards will be emailed to the Conxxion IBOs in the following calendar month.

### 6. Where can I redeem the Prezzy gift card?

The Prezzy gift card is redeemable at participating Prezzy retailers. You can find a full list of retailers at [prezzy.com.au/store/](https://prezzy.com.au/store/). Please note that the gift card cannot be transferred to cash at any stage.

### 7. Can the terms and conditions of the promotion change?

Conxxion and Honey Insurance reserve the right to modify or end the program at any time for compliance, administrative, commercial, or other similar reasons.

### 8. How will I know if I qualify for the promotion?

Conxxion and Honey Insurance will review qualifying customer quotes and IBO eligibility on the first day of each calendar month. If you qualify, the Prezzy gift card will be sent to your email address within that next calendar month.

### 9. What happens if a qualifying customer quote is determined to be invalid?

If a qualifying customer quote is subsequently determined to be invalid, Honey Insurance reserves the right to reverse the IBO's Strive for 5 promotion in accordance with the [T&Cs](#) and billing procedures.

### 10. When does the Strive for 5 promotion end?

Honey's Strive for 5 promotion ends 14/02/28, however, Conxxion and Honey Insurance have the right to end this program anytime at their discretion by giving 30 days' notice in advance.

## amaysim Strive For 20

### 1. What is amaysim Strive for 20?

Sign up and maintain 20 or more amaysim Mobile services by the first business day of each month and get up to \$40 off your amaysim Mobile service. \*[T&Cs apply](#).

### 2. How do I qualify for amaysim Strive For 20?

To qualify for amaysim Strive 20, you must:

- Have at least one personal amaysim Mobile service that is active

- Signed up a minimum of 20 active UNLIMITED (excluding \$10 UNLIMITED plan), Long Expiry and/or Data Only Plans by the first business day of each month ('Calculation Date')
- All customers are active and billing
- All customers' connections have been completed after the amaysim Strive For 20 program start-date, 1 July 2020
- A customer's service must have successfully completed all scheduled recharges within the previous calendar month (or previous recharge date for Long Expiry plans) to be eligible for the amaysim Strive For 20 promotion.

### 3. How do I find out which amaysim Mobile services have qualified for amaysim Strive For 20?

amaysim Mobile sign-ups that meet all amaysim Strive For 20 qualifications (see Question 18 for qualifications) will qualify for amaysim Strive For 20.

### 4. Why can't I see which amaysim Mobile services have qualified for amaysim Strive For 20 in my Personal Customer List (PCL)?

Your PCL will not show the 'Strive For' icons against your amaysim Mobile services during the launch phase. We are currently working to get this up and running, and we will advise you as soon as this is ready.

### 5. I have 20 amaysim Mobile services in my PCL. Why haven't I qualified?

To qualify, you must meet all the amaysim Strive For 20 qualifications. Go to Question 18 to check the qualifications.

### 6. The amaysim Mobile service is showing as 'active' in my PCL. Why isn't it counting towards amaysim Strive For 20?

There are a number of reasons why the amaysim Mobile service may not count towards amaysim Strive For 20. The most common reasons are:

- The service may have been signed up prior to 1 July 2020
- Although active in your PCL, the service may not be billing as at the Calculation Date
- The service may be your own amaysim Mobile service

### 7. How do I find out if I have qualified for amaysim Strive For 20?

A notification email is sent to all new qualifying Independent Business Owners (IBOs) on the first business day of each month. If you believe you have qualified for amaysim Strive For 20 but have not received the promotional credit or notification email, please complete the [Enquiry Form](#) or email [amaysimmobilesupport@acnpacific.com.au](mailto:amaysimmobilesupport@acnpacific.com.au) and we will look into this for you.

### 8. How do I nominate the amaysim Mobile service to which I would like the credit applied?

You will be able to nominate the amaysim Mobile service on which you wish to receive up to \$40 in credit once you respond to the notification email sent to you.

### 9. Can I nominate someone else's amaysim Mobile service to receive the credit?

Yes, but only if the address on that account is the same as your address.

### 10. How do I change the amaysim Mobile service to which my credit is applied?

Please contact our amaysim Mobile Support Team via email on [amaysimmobilesupport@acnpacific.com.au](mailto:amaysimmobilesupport@acnpacific.com.au) to nominate the amaysim Mobile service on which you wish to receive up to \$40 in credit, by the last business day of the month.

### 11. When will I receive my credit on my amaysim Mobile service?

amaysim will apply up to \$40 in credit to all qualifying IBOs within the first 10 business days of the next month.

For example, if you qualified for amaysim Strive For 20 on 3 August 2020, (the first business day of the month), you will receive your credit between 1 and 14 September 2020, that being within the first 10 business day of the month after you have qualified.

### 12. Which amaysim mobile plans count towards the amaysim Strive For 20 promotion?

The \$20, \$30, \$40 and \$50 UNLIMITED plans, Long Expiry and Data-Only plans are eligible for the amaysim Strive For 20 promotion.

However, the \$10 UNLIMITED Plan and AS YOU GO Plan are not eligible for amaysim Strive For 20 promotion.

## MATE Strive For 5

### 1. What is MATE Strive for 5?

Get a \$50 credit\* on your own MATE account for 5 new activated MATE Mobile and/or Broadband (i.e. nbn™ or ADSL) services.

\*T&Cs apply. Please review the [Strive for Flyer](#) for full details on the eligibility criteria.

### 2. How do I qualify for MATE Strive for 5?

To qualify for MATE Strive for 5, you must:

- Have at least one personal MATE Mobile and/or Broadband (i.e. nbn™ or ADSL) service that is active and billing
- Signed up a minimum of 5 Mobile and/or Broadband (i.e. nbn™ or ADSL) services, activated by the final day of the next calendar month following eligibility of the promotional credit
- All Qualifying Customer Services are active and billing at the time of the calculation and audit
- All Qualifying Customer Services have been acquired and connected on or after the MATE Strive for 5 programme start date, 1 October 2021

### 3. How do I find out which MATE services have qualified for MATE Strive for 5?

You can find the list of MATE Mobile and Broadband active services that are counting toward Strive for 5 in your Personal Customer List (PCL). This will list all of the services you personally referred to MATE.

### 4. I have 5 MATE services in my PCL. Why haven't I qualified?

To qualify, you must meet all the MATE Strive for 5 qualifications. Please review the eligibility criteria contained in the [Strive for Flyer](#). If after reviewing the criteria you believe you are eligible but have not received notification, then please contact our [IBO Support team](#) and we will review your eligibility.

### 5. The MATE service is showing as 'active' in my PCL. Why isn't it counting towards MATE Strive for 5?

There are a number of reasons why the MATE service may not count towards MATE Strive for 5. The most common reasons are:

- The service may have been signed up and activated prior to 1 October 2021
- Although active in your PCL, the service may not be active and billing as at the Calculation and Audit Date

### 6. How do I find out if I have qualified for MATE Strive for 5?

A notification email is sent to all new qualifying Independent Business Owners (IBOs) on the first business day of the month they qualified for the MATE Strive for 5 programme.

If you believe you have qualified for MATE Strive for 5 but have not received the promotional credit or notification email, please complete the [Enquiry Form](#) or email [matesupport@acnpacific.com.au](mailto:matesupport@acnpacific.com.au) and we will look into this for you.

### 7. How do I nominate the MATE account to which I would like the credit applied?

If you have multiple MATE accounts under your name, you will be able to nominate the MATE account on which you wish to receive a \$50 credit once you respond to the notification email sent to you.

### 8. Can I nominate someone else's MATE account to receive the credit?

Unfortunately, only an account in the IBO's name will be eligible for the credit.

### 9. When will I receive my credit on my MATE Mobile or Broadband account?

MATE will apply a \$50 credit to all qualifying IBOs within the next billing month following the month that the IBO has qualified for the Strive For 5 promotion.

### 10. Which MATE services count towards the MATE Strive for 5 promotion?

The MATE Residential Mobile, nbn™, and ADSL services (that meet the eligibility criteria contained in the [Strive for Flyer](#)) will count for the MATE Strive for 5 promotion.