# TRU VI lifestyle

The Ultimate Travel & Lifestyle Club



T&Cs apply. Best Price Promise – Claims must be submitted via the provided claim submission form in the Travel Portal. Successful claims will receive 110% of the difference between the verified prices indicated within the claim submission form, eligibility requirements apply. Exclusive Member–Only Rates in– clude discounted rates on airlines, car rentals, cruises, and activities. VIP Airport Lounge Access – Airport and Hospitality Venue access is supplied by Priori– ty Pass Ltd. Members will need to request access via a form on the Travel Platform in advanced of seeking to access to a specific location. Initial request for Lounge Access Information Kit may take up to 6 weeks to be processed and delivered to a member. VIP Concierge Service & Personal Travel Agent – This feature includes exclusive 24/7 access to a team of dedicated professionals to provide assistance through coordination, negotiation, and consultation using an extensive network of worldwide partners. Expenses for goods and services provided by third parties are the responsibility of the customer and not included. Dedicated Travel Agent and VIP Concierge Service are only available on the Concierge and Premier plans. VIP Airport Lounge Access is only available on the Premier plan. For full terms on all features and eligibility requirements of Best Price Promise visit truvvilifestyle.com.au/en–au



# **3 Reasons Why**

## 1. SAVINGS PROMISE



#### **Best Price Promise**

If a member finds a lower price on another website, Truvvi Lifestyle will refund 110% of the difference!



#### Members-only Discounted Travel Rates

Discounted rates on airlines, cars, cruises and activities.



#### **Hotel Credits**

Hotel Credits that will help reduce the already discounted price on hotel bookings.





## 2. WHITE-GLOVE SERVICE



#### VIP Airport Lounge Access\*\*

Exclusive access to over 1500 airport lounges in 148 countries.



#### Personal Travel Agent\*

Assigned personal travel agent at your disposal for all of your holiday booking requirements.



#### VIP Concierge Service\*

Exclusive 24/7 access to a team of dedicated professionals to help you while you're travelling or at home.

# 3. PEACE OF MIND



#### Tele-Med Doctor Access\*\*

Real-time access to tele-health consultations with a certified doctor.



#### Private Medi-Jet Service\*\*

Relax and enjoy your trip. Truvvi Lifestyle will help provide the peace of mind you need to make the most out of your adventure!



#### Legal Representation\*\*

Access to 3 hours of legal help in urgent times of need while traveling.



For enquiries relating to member benefits, travel and bookings:

- Chat via: travel.truvvilifestyle.com
- Call: +61 (2) 9972 5888
- Available 24/7

For enquiries relating to your membership, plan and account details:

- Chat via: truvvilifestyle.com.au
- Contact form: truvvilifestyle.com.au/en-en/contact
- Available Monday-Friday from 9am-6pm AEST/AEDT
- Web: acnpacific.com/truvvi-lifestyle







Excellent  $\star$   $\star$   $\star$   $\star$   $\star$  4.5 out of 5

Trustpilot



acnpacific.com/truvvi-lifesty

\*Dedicated Travel Agent and VIP Concierge Service are only available on Concierge and Premier plans. See Booking Platform T&Cs for full details.

\*\*Tele-Med Doctor Access, Private Medi-Jet Service, Fast Pass Passport and Visa, VIP Airport Lounge and Legal Representation are only available on Premier plan. See Booking Platform T&Cs for full details.