
STANDARD FORM OF AGREEMENT

SERVICE TERMS – BUNDLED PLANS

1. Bundled Plan Service

1.1 ACN's Bundled Plan Service (called 'Home Essential Bundle', 'Home Extra Bundle', 'Business Essential Bundle', 'Business Extra Bundle' and other similar names on our Website) comprises the services described in these Service Terms – Bundled Plans.

1.2 The Bundled Plan Service consists of the Broadband Service (ADSL) and the Fixed Wire Phone Service, bundled together on a range of Plans. The terms applicable to the Bundled Plan Service are the terms in these Service Terms – Bundled Plans and, to the extent that they are not inconsistent with the terms in these Service Terms – Bundled Plans, the terms in the Service Terms – Broadband and the Service Terms – Fixed Wire Phone Service.

2. Terms

2.1 Each service under a Bundled Plan Service must be registered at the same address.

2.2 An early termination fee will apply if you cancel or terminate your Bundled Plan Service within the minimum service term. An early termination fee or a Plan change fee will apply if you request a change to a Plan chosen by you for the Broadband Service or Fixed Wire Phone Service component of your Bundled Plan Service.

2.3 If you cancel or terminate the Broadband Service component of your Bundled Plan Service, we will transfer your Service to a Fixed Phone Service and apply a Plan chosen by us to that Service. In addition, an early termination fee will apply.

2.4 Should you inadvertently choose a Plan that is not available to you, or not available for your service type or customer classification, or your eligibility for a Plan changes, we may automatically change your Plan by applying the appropriate Plan to your Service, without notice to you.

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