

Service and Feature Charges



The following is a list of service and feature charges that are available to ACN customers via Telstra. Charges will be applied monthly or as a one-off fee to your ACN customer invoice if you use or select any of these services or features.

Invoiced Description	
Each Standard Rental Phone	\$3.00
Each calling number display phone	\$6.00
Each cordless rental telephone	\$6.00
Each cordless extension rental phone	\$3.00
Disability rental equipment (other than teletypewriters, telebrailles, visual alerts and cochlear implant telephone adaptors)	\$3.00
Each teletypewriter, telebraille, visual alert or cochlear implant telephone adaptor supplied as disability rental equipment	\$3.00
Calling Number Display	\$6.00
Centel/Centel Plus Service (1-9 services)	\$14.85
Centel/Centel Plus Service Connection Charge	\$38.50
Duet - phone and fax multiple number	\$6.00
Easycall Abbreviated Dialling	\$3.00
Easycall Call Control	\$3.00
Easycall Call Forward Selected Callers	Free
Easycall Call Forward Set the Time	Free
Easycall Delayed Hotline	\$3.00
Easycall Remote Access	\$2.20
Easycall Smart Ring	\$4.40
Line Hunt Connection Fee	\$46.20
Line Hunt Moves/Changes	\$46.20
Line Hunt - Monthly Charge	\$5.00
MessageBank	\$6.00
MessageBank Virtual	\$6.00
Multiple number	\$6.00
Number Redirection - per month non pre paid	\$30.00
Number Redirection - 3 months	\$33.00
Number Redirection - 6 months	\$66.00
Number Redirection - 12 months	\$130.00
Reconnection(s)	\$59.00
Silent number	Free
Telephone Line Connection - no tech visit	\$59.00
Telephone Line Connection - new line with tech visit	\$240.00
Telephone Line Connection - additional new line required with tech visit	\$179.00
Telephone Line Connection - existing line with tech visit	\$99.00
Telephone Line Connection - additional existing line with tech visit	\$75.50
Telephone number change(s) - first number	\$37.40
Telephone number change(s) - additional number	\$18.70

All rates are correct as at 13 April 2018 but subject to change. All pricing is inclusive of GST.